**KYLE VANDER HOEVEN**

Calgary, Alberta

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October 28, 2015  
  
Human Resources Manager  
31 Country Lane Terrace NW  
Calgary, Alberta  
T3Z 1H8

**Re: Web Developer**

My name is Kyle Vander Hoeven and I would like to apply for the above position as part of the Web Development Team at Limeapple. I am a Web Development student at SAIT where I have completed training in HTML5, Javascript, jQuery, PHP, MySQL, CSS, SASS, and C Programming.

I have over ten years of customer service experience and was most recently a member of the Guest Services team at the Fairmont Palliser. In this role I was often one of the first people our guests would meet upon arrival and I took a lot of pride in being an integral part of a positive guest experience.

In Victoria BC, I held the position of Customer Support Specialist & Weekend Supervisor at ParetoLogic Inc, a local software development firm. This role required a great deal of patience, professionalism and problem solving.

Previous to this, I held the position of Financial Services Manager at the Bank of Montreal. I was responsible for servicing and maintaining a client base with daily duties including frequent and timely communication through email, telephone and face-to-face conversations. I was required to actively listen to and understand customer needs in order to present them with an appropriate financial solution.

Limeapple is focused on creating an excellent customer experience which is valuable to me as I look forward to an opportunity to utilize my service experience and problem-solving skills in a creative way. I have proven myself to be a friendly, organized and diligent worker and I hope you will please consider my application for the position of Web Developer.

Sincerely,

Kyle Vander Hoeven